

## REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)

Country: Pakistan  
Project Name: Punjab Human Capital Investment Project (PHCIP)  
Credit No.: 6548-PK  
Assignment Title: Hiring of M&E Operations Review Firm  
Reference No. PK-PSPA-208035-CS-QCBS

The Government of Pakistan has received financing from the World Bank toward the cost of the Punjab Human Capital Investment Project (PHCIP), and intends to apply part of the proceeds for consulting services.

The objective of the consulting services ("the Services") is to provide holistic oversight of field activities, track progress, ensure course correction and remain on track to meet project objectives, record beneficiary satisfaction and observe changes in perceptions and social norms in areas related to the intervention. The key functions of the Operation Review firm will be to: (i) conduct process evaluation through spot check of various activities, and beneficiaries' feedback on quality and delivery of services; (ii) undertake Knowledge Attitude and Practice (KAP) surveys; and (iii) measure performance against the intermediate results indicators given in the PHCIP M&E framework.

The EOI Document having detailed Terms of Reference (TOR) for the assignment can be found at the websites: <http://pspa.punjab.gov.pk/> or can be obtained at the address given at the end.

The Punjab Human Capital Investment Project (PHCIP)-Punjab Social Protection Authority (PSPA)- now invites eligible consulting firms to indicate their interest in providing the required services as explained in the ToR. Interested firms should provide the following information demonstrating that they have the required qualifications and relevant experience to perform this assignment. Key Experts will not be evaluated at the shortlisting stage. The parameters for evaluating EOI responses are given below: -

- (i) Demonstrated experience of 10 years in Operations Review/Process Monitoring work in Pakistan.
- (ii) The Firm should have successfully completed operations review of at least two social sector projects, out of which at-least one project should demonstrate operation review of a rural community development project.
- (iii) Experience in poverty/social sector survey work and spot checks, process evaluation, beneficiaries feedback on UCT/CCT interventions and handling of large data would be given preference.
- (iv) The Consultant having logistical capacity through existence of established offices and networks would be given preference.

Note: The firm must provide the documentary evidence of the assignments carried out.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers -" July 2016 (Revised November 2017 & August 2018) ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected. Firms interested to participate in JV should submit information for each partner, which will be assessed independently regardless of capacity/experience of the other partner. Payments shall be made into the account of JV

A Consultant will be selected in accordance with the **Quality Cost Based Selection (QCBS) Method** set out in the Procurement Regulations (link: <https://ppfdocuments.azureedge.net/083b3f94-a952-4395-a410-834f8bc14f8c.pdf>).

Further information may be obtained at the address given below during office hours from 0900 to 1700 hours. This REOI is also available on the website: <http://pspa.punjab.gov.pk/>. Expressions of interest must be delivered in written form to the address below (in person, email or by post) by or before 1700 hours on **06<sup>th</sup> July, 2021**. For EOIs sent through email you will receive a confirmation receipt from PMU within 24 hours. In absence of such a confirmation please seek confirmation on address given below

The assignment title of the consultancy should be clearly written on the front of the envelope or in the subject line.

### Project Director

Project Management Unit – PMU

Punjab Human Capital Investment Project (PHCIP)

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