

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES- FIRMS SELECTION)

Country: Pakistan
Name of Project: Punjab Human Capital Investment Project (PHCIP)
Credit No.: 6548-PK
Assignment Title: **Hiring of firm for development of System Requirement Specifications (SRS)**
Reference No: PK-PSPA-243670-CS-CQS

The Government of Pakistan has received financing from the World Bank towards the cost of the Punjab Human Capital Investment Project (PHCIP), and intends to apply part of the proceeds for consulting services.

The objective of the consulting services ("the Services") is design high level architecture of **Integrated MIS (A Social Protection ERP)** for Social protection programs, **Unified Beneficiary Database and Socio Economic Registry of Punjab**, identify processes, modules, functionality and connectivity requirements a document with the functionality description of modules, estimation of effort, time and budget to develop this system, necessary active & passive infrastructure and human resource needs, and any other associated requirement with justification.

The EOI Document having detailed Terms of Reference (TOR) for the assignment can be found at the websites: <https://pspa.punjab.gov.pk> or can be obtained at the address given at the end.

The Punjab Human Capital Investment Project (PHCIP)-Punjab Social Protection Authority (PSPA) now invites eligible consulting firms to indicate their interest in providing the required services. Interested firms should provide the following information demonstrating that they have the required qualifications and relevant experience to perform this assignment. Key Experts will not be evaluated at the shortlisting stage. The parameters for evaluating EOI responses are given below:

Qualification and Structure

- a) The firm should have post registration similar business for past five (05) years.
 - b) The firm should have established office with adequate infrastructure in Pakistan.
 - c) The firm should demonstrate that it has necessary human resources available to carry out specialized task stated in ToRs with relevant certifications / qualifications including (specific CVs and nominations would not be required at EOI stage):
 - i. CISSP
 - ii. CISA
 - iii. PMP or equivalent
 - iv. Internationally certified Business Analysts
 - v. HCIE and
 - vi. Chartered Accountant or equivalent
 - d) The firm should have carried out following similar projects:
 - i. Designed & delivered solutions in all three domains, desktop, enterprise / cloud, Mobile Apps;
 - ii. Designed and developed scalable applications:
 - Having ten thousand plus operational users;
 - Implemented solutions in multiple comparable geographical Locations across Pakistan;
 - Designed and Developed integrated turnkey end to end solutions including software development, IT infrastructure, data center, connectivity and storage area network;
 - iii. Designed and developed solutions comprising multiple technology stacks such as;
 - Dot Net
 - Oracle
 - Sharepoint
 - e) The firms should have proven MIS, IT and Infosec capacity and capability and must have information security, data security and quality standard certifications,
 - f) The firm must have legally registered software house in Pakistan.
- Note: The firm must provide the documentary evidence of the assignments carried out.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers-" July 2016 (Revised November 2017 & August 2018) ("**Procurement Regulations**"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and / or a sub-consultancy. In the case of a Joint Venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected. Firms interested to participate in JV should submit information for each partner, which will be assessed independently regardless of capacity / experience of the other partner. Payments shall only be made into JV account.

A Consultant will be selected in accordance with the **Consultant's Qualification Selection (CQS) Method** set out in the Procurement Regulations (link: <https://ppfdocuments.azureedge.net/083b3f94-a932-4395-a410-834f8bc14f8c.pdf>)

Further information may be obtained at the address given at the end during office hours 0900 to 1700 hours.

Expressions of interest must be delivered in a written form to the address below (in person, email or by post) by or before 1700 hours on **10th November, 2021**. For EOIs sent through email you will receive a confirmation receipt from PMU within 24 hours. In absence of such a confirmation please seek confirmation on address given at the end. The assignment title of the consultancy should be clearly written on the front of the envelope or in the subject line.

Project Director
Project Management Unit - PMU
Punjab Human Capital Investment Project (PHCIP)
Punjab Social Protection Authority (PSPA),
78-79, D-Block, New Muslim Town,
Wahdat Road, Lahore, Punjab 54000
Email address: adproc.phcip@pspa.punjab.gov.pk
Tel: +92-042-99232359-60